

HP ALM – External users – log on

Log on for external users:

- 1. Open <u>https://alm.ihelse.net/</u> in Internet Explorer (IE is the only browser supported)
- 2. Log in:

	Ne	etScaler AAA	
f	3rukernavn:	Vennligst skriv inn brukernavet ditt	
1	RSA passcode:	RSA passcode består av RSA PIN + RSA token	
		Logg inn	

- «RSA passcode» consists of a PIN-code you have created yourself earlier + 6 digits from the app/code generator /SMS.
- Example:
 - If your PIN is 1234 and the app/code generator gives you the code 265443, your RSA-passcode becomes 1234265443.
- If you have not set up 2-factor log on, you have to follow this guide: <u>https://helse-vest-ikt.no/Documents/RSA%20token%20english.pdf</u>
- 3. In the next screen you enter the password connected to your user-id (AD account):



- 4. First time you open HP ALM from a new machine a client will be installed. If this does not succeed, follow the description in chapter <u>«Installation»</u> below.
- 5. When the client is installed, the following screen will appear:

(IP)	Applicat	pplication Lifecycle Management			
	Name:				
	Password:				
		Automatically log in to my last domain and project on this machine			
		Authenticate			
	Domain:	TEST			
	Project:	Script_testing			
		Login			

- Enter your user-id and password. These are the same as you just entered. Then press «Authenticate».
- If you only have access to one project, it will be shown in Domain and Project. If not, you must select project.
- o Press «Login».

Installation

1. Add the URL <u>https://alm.ihelse.net/</u> in trusted sites in Internet Explorer:

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Print			>
File			>
 Zoom (150%)			>
Safety			>
Add site to Apps			
View downloads		Ctrl+J	
Manage add-ons			
F12 Developer Tools			
Go to pinned sites			
Compatibility View setti	ngs		
Internet options			
About Internet Explorer			

Internet Options ? General Security Privacy Content Connections Programs Ar	vanced
Select a zone to view or change security settings.	Trusted sites ×
Internet Local intranet Trusted sites Restricted sites	You can add and remove websites from this zone. All websites in this zone will use the zone's security settings.
Trusted sites This zone contains websites that you	Add this website to the zone:
trust not to damage your computer or your files. You have websites in this zone.	Websites:
Security level for this zone	Remove
Allowed levels for this zone: All	
Medium Prompts before downloading potentially unsafe	
- Unsigned ActiveX controls will not be downloade	Require server verification (https:) for all sites in this zone
Enable Protected Mode (requires restarting Internet Expl	rer) 5 Close
Custom level Default le	vet L
Reset all zones to default I	vel
6 OK Cancel	Apply

- Close Internet Explorer
- o Open Internet Explorer
- Go to <u>https://alm.ihelse.net/</u>
- 2. If you are asked about user name and password before the installation starts, you probably don't have the necessary authorization to install the client. In this case contact your local help desk connected to your own company.