User manual - BeyondTrust Privileged Remote Access

(LeverandørVPN)

1.

Navigate to: <u>https://remote-access.ihelse.net/login</u> Read the terms and conditions and accept by pressing "ACCEPT"



2.

Log in by typing your username in the "Username" field** and pin + RSA token* in the "Password" field

Ex. username: ext_user - pin: 1234 - RSA token code: 567 890 gives the following: Username: ext_user Password: 1234567890

Username	
ext_user	
Password	

LOG IN

Use SAML Authentication

** For usernames starting with "bom_": use the password you have been assigned in the "Password" field. Upon first login, you will be asked to activate a 2-factor authentication method for your account)

3.

After you have logged in.

Press "Launch Privileged Web Access Console". If you use Beyond Trust Access often, you can download the Desktop version by selecting the platform/operating system for your PC from the drop-down menu (choose platform) and press "Download Access Console»

My Account E Configuration Jump™	BeyondTrust Privileged Remote Access
🔁 Vault	MY ACCOUNT
Access Console	
Reports	PRIVILEGED WEB ACCESS CONSOLE
	LAUNCH PRIVILEGED WEB ACCESS CONSOLE
	ACCESS CONSOLE
	Choose Platform
	Windows® (x64) V
	DOWNLOAD ACCESS CONSOLE
	Follow these steps for the initial login to the Access Console:
	 Download and run the Access Console software. Follow the installation witard to install the software. When the installation is complete, run the Access Console and enter your Username and Password at the login prompt.

In the "Jump-items" tab on the left, you will get a list of the devices/groups that you have access to, such as "Ekstern-RDP".

JUMP GROUPS <	Ekstern-RDP						
My Jump Groups	Search 🚯						
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	Name 🔺	Hostname/IP	Jump Method	Group	Status	Last Accessed	
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Select the device and press the "Jump" button on the right.

Ekstern-RDP e2	ekstern-rdp- > 2016.ihelse.net
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stern-rdp- ekstern-rdp- 2012/2022 02:18:46 C PM Remote RDP Ekstern-RDP AVAILABLE PM PM	Hostname/IP ekstern-rdp-2016.ihelse.net

5.

Press "YES".

A window appears informing you that a message will be sent to Helse Vest IKT.

Bomgar Notify will be notified about this session. Would you like to start a session anyway?

YES

We make screen recordings of all sessions for security and control purposes

> These credentials will be used to connect to ekstern-rdp-2016.ihelse.net. Specific User Username 🚯 hs\ext_user Password CANCEL ОК

6.

Enter your username and password if prompted. And press "OK".*

* When logging in to ekstern-rdp-2016.ihelse.net, you must use the ext_xxxx account. When logging on to other servers you must use the adm_xxxx account.

4.

7.

During a session, you can cut and paste files using CTRL+C and CTRL+V.

8.

When the work is completed, the session can be ended by pressing the cross at the top right of the screen.



Press "END SESSION" in the window that appears to confirm that you want to end the connection to the device.

END

Disconnect the endpoint, remove any users from the session, and close this window.

END SESSION

CANCEL

9.

Log out of Beyond Trust by pressing the profile icon at the top right and select "Log Out" Confirm by selecting "YES".

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